### UNITED STATES GOVERNMENT FEDERAL COMMUNICATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



DATE: Osishan 00 2014

Case Number: OIG-1-14-0017

# **MEMORANDUM**

District Office

DATE: October 26, 2014
TO: David L. Hunt, Inspector General
CC: Deputy Inspector General
FROM: Assistant Inspector General for Investigations, Investigatory, Investigator
SUBJECT: Investigation into Abuse of Power by FCC Regional Director
On December 30, 2013 a written statement was provided to the Office of Inspector General (OIG) in which alleges that EB Regional Director  1) committed perjury and 2) made false statements in written statements in  a complaint filed by in March 2013 and is still pending before the left.  EEO. also alleges that so alleges that was in retaliation for his providing testimony in an earlier EEO complaint, involving another Region employee.

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Allegations of Perjury and False Statement in EEO Proceedings by FCC Regional Director

<sup>1</sup> Agent, Federal Communications Commission (FCC) Enforcement Bureau (EB),

## REPORT OF INVESTIGATION (continuation sheet) OIG Investigators undertook this investigation to determine whether abused position as Regional Director by (1) making false statements in an EEO proceeding and/or (2) engaging in retaliation in denying a performance award in 2012, the same year was deposed in another employee's EEO case. We found no evidence of abuse of authority. Scope Of Investigation FCC OIG staff conducted interviews and reviewed and analyzed relevant materials as detailed below. Interviews of Regional Director for the Enforcement Bureau (EB) EEO Investigator at First Tech hired by the FCC to conduct the Investigation and Interviews of v Federal Communications Commission FCC Case Number Background Regional Director for the Enforcement Bureau (EB) since has been the January 2003. oversees eight offices in the Region of the United States including directly reports to , EB Deputy Bureau started at the Commission in 1994 in the Cable Division, and has worked in the Office of General Counsel (OGC) and Office of Engineering Technology (OET). was deposed in the case of (EEO Case ) on June 5, 2012. In March 2013, filed an EEO complaint ( Complaint) against alleging that 's decision to deny performance award for the 2012 rating period was in retaliation for participation in the case<sup>2</sup> OIG Investigation claims participating in an employment discrimination proceeding, even as a witness is a protected activity.

Allegations of Perjury and False Statement in EEO Proceedings by FCC Regional Director

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are essentially intertwined. First, did give a false statement to the FCC's investigator in explained rationale for denying a performance award; (2) was denial of system as participation in the case.	
False Statement Relative to Performance Award	
In furtherance of the Complaint, was interviewed by EEO Contract Investigator on or about October 18, 2013. Explained that, to determine performance awards, and the Complaint, and the Region District Directors, Deputy Regional Director and Regional Counsel on preliminary recommendations for performance awards of Region employees; (2) approved submitted supporting justifications and write-ups for employees in the Region offices from recommending officials; (3), approved awards for Region employees as the approving official and; (4) submitted the Region award paperwork to the Enforcement Bureau Front Office for approval and processing. In this case, the paperwork was submitted to EB's Front Office on July 31, 2012.	
Specifically, Region Counsel who, during the 2012 performance period had worked closely with and Sr. Agent on office cases. As part of review of every sanction proposed by the agents, reviewed the Enforcement Bureau Activity Tracking System (EBATS) for sufficiency and completeness of evidence supporting the sanction. (EBATS is the database that stores factual entries, inspection/investigative files and evidence for every case handled within the office). did not consult with Acting District Director and had just been named Acting District Director several days before the award allocations were distributed to the Regions.	
According to statement in the Complaint proceeding, and discussed and reviewed the criteria, data, analysis and justifications for awards for the discussed and explained the basis and justification for receiving no award with supervisors.	
Page 3, Testimony Page 7, Testimony	
Case Number: Case Title: OIG-I-14-0017 Case Title: Allegations of Perjury and False Statement in EEO Proceedings by FCC Regional Director	ır

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#### explained that In the Complaint proceeding, did not receive a performance award in 2012 because did not meet the criteria. stated that performance did not improve the efficiency, effectiveness, or economy of the FCC; performance was not beyond normal duties, and did nothing special or significant warranting duties and recognition.5 In addition, stated that 's performance of 's level of experience; responsibilities was not what was expected of a GS-13 with made errors in researching neglected to follow established guidelines and protocols; background information, documenting case evidence, and drafting sanctions; and difficulty following instructions. written response to the EEO investigator, , addressing a particular case assigned to , stated: went out on the case about nine different times, attempting to find the signal, but failed. Because this was a critical infrastructure interference matter, the case had to be reassigned to the Sr. Agent who found the source of the interference time out. It is this statement that alleges to be false. OIG investigators reviewed the EBATS entries related to the statement in question. In an interview conducted by OIG investigators, was specifically asked to clarify and explain the notations found in EBATS, which was supplied by in original complaint. As noted above, EBATS is a record keeping system in which Enforcement Bureau Agents log their efforts when working a case. During the Complaint interview had to "send a senior agent on the case" in question to locate the source of a signal as had been unable to do so over a several month period. also stated that the senior agent located the source of the signal on the first try.

REPORT OF INVESTIGATION (continuation sheet)

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However, the EBATS history appears to show that the senior agent may have actually

Allegations of Perjury and False Statement in EEO Proceedings by FCC Regional Director

<sup>5</sup> Page 10,

6 Page 10.

Case Number: OIG-I-14-0017 Testimony

Testimony

#### in the EEO interview. 7 gone out three times, as opposed to once as stated by explained to OIG's investigators that, on March 13, 2012, the senior agent, did go out on the case in an attempt to track down the signal. On that same , and day the signal was tracked to a single block area. No further tracking was completed that day as the agents ran out of time. EBATS shows that continued to work the case between March 26, 2012 and May 10, 2012 and visited the general area 9 (nine) times but was unable to locate the specific source of the signal. According to EBATS on May 4, 2012, to the single block area originally identified and determined the source of the signal to a specific building. Access to all floors of the building was denied on that day for security reasons, but Region EB employee, were told by building , another security that access could be granted in approximately one week. On May 15, 2012, were granted access to the building by security and the specific source of the signal was were able to locate the signal as soon as access was granted. located. Review of the Enforcement Bureau Activity Tracking System (EBATS) for the cellphone complaint ( ) referenced by indicates that went out two (2) times to locate the interference instead of the one (1) time referenced by . There is no dispute that went out nine (9) times and was unable to locate the interference. OIG investigators also interviewed . The investigator stated that not see any material difference of facts and did not see a need to verify information through additional witnesses. had no issue with 's veracity in the EEO investigation which would cause the EEO investigator to search for additional evidence. While in the first instance, it is within the jurisdiction of the EEOC to determine whether made a false statement in the complaint proceeding, we nevertheless conclude 's explanation of the EBATS notations of the number of visits by the senior agent that comments made to the EEO investigator were reasonable and justified. While the senior agent was physically on the site three times, the explanation by events/timeline gives credibility to response and no falsehood should be associated with response. <sup>7</sup> It is this statement that alleges to be false/perjury. Case Number: Allegations of Perjury and False Statement in EEO Proceedings by FCC Regional Director OIG-I-14-0017

REPORT OF INVESTIGATION (continuation sheet)

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## Retaliation

In interview, told OIG investigators that had no knowledge of the substance of subs
We cannot make such a leap. First, as stated above, we conclude that statement to the EEO investigator was reasonable and justified. Regardless, even if statement had been false, adequately explained that the reason for not giving a performance award was specifically based on the fact that did not perform at a level justifying and award and was unable to perform the job based on the standard of the GS13 (not merely on the singular incident upon which the alleged false statement focusses).
Recommendation
Because we found no merit to the allegations presented by it is recommended that this case be closed out without further investigation.

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### UNITED STATES GOVERNMENT FEDERAL COMMUNCIATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



# **MEMORANDUM**

DATE: September 15, 2	2014
TO: David L. Hunt, Insp	pector General, Federal Communications Commission
CC: Deputy	Inspector General, Federal Communications Commission
	ssistant Inspector General for Investigations, Forensics Investigator
SUBJECT:	
Background	
Findings:	
The forensic examination merchandise. During the responded by say	
Case Number: OIG-I-14-0011	Case Title:

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	PEROPETOR DE PRESENCATION (
<u>K</u>	REPORT OF INVESTIGATION (continuation sheet)
last sold anyth and cakes as part of with, as well as for quantify the times	of fund raising efforts for a "steppers group" and sister are involved church and for nephew's school fund raising efforts. When asked to
friends/coworkers of sales were following sales were followed the sales were followed to the sales were followed to the sales were s	thought may be interested in the products. According to none or profit at any time, and sales efforts were conducted only during merchandise was obtained through various fund raising vendors.
attempting to sell, Recreation Associa	r having sold knock-off/bootlegged/counterfeit items. further denied or selling DVDs or CDs. indicated was a board member of the FCC ation (FCCRA) for many years, but was not involved with selecting vendors ociation with any of the vendors at any time.
merchandise, and a of a letter that the	ived allegations that vendors associated with the FCCRA sell counterfeit at least one such vendor has admitted this. Thus, was provided a copy Immigration and Customs Enforcement agency provides to individuals on and/or sale of counterfeit merchandise.
Conclusion	
find evidence to sumerchandise. How building, short of to purchased goods for activity solely duri personal activity.	wever, even though admitted to selling fund-raising merchandise in the ime consuming surveillance or evidence provided by employees who
Recommendation	<u>s</u>
Based on our findi	ngs, we recommend the investigation be closed without taking additional
action.	
lumber:	Case Title:
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### UNITED STATES GOVERNMENT FEDERAL COMMUNICATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



# **MEMORANDUM**

DATE: September 16	2014
DATE: September to	, 2014
TO: David L. Hunt,	Inspector General
CC: Dep	uty Inspector General
	Assistant Inspector General for Investigations, Investigatory Investigator
SUBJECT: Gross Miss	nanagement And Gross Incompetence By
Background of Investi	gation
(WHISTLEBLOWER) complaint with the Offi supervisor at the / or waste." On April 7 complaint stating, "I'd! beyond a simple email. cannot recommend a po	ce of Inspector General (OIG) alleging "Management and / or abuse and of the control of the cont
Case Number: OIG-I-14-0020	Case Title: Gross Mismanagement And Gross Incompetence By

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REPORT OF INVESTIGATION (continuation sheet)
REPORT OF INVESTIGATION (continuation sheet)
Scope Of Investigation:
OIG reviewed the matter and determined the WHISTLEBLOWER's allegations concerned performance/management-related activities and thus more appropriately fell within the jurisdiction of the operating Bureau in the first instance. On April 8, 2014, Assistant Inspector General for Investigations (AIGI) referred the matter to Deputy Chief, Enforcement Bureau for action. On July 9, 2014, forwarded the matter to EB's former Acting Chief of Staff, and EB's new Chief of Staff.
Findings:
On July 14, 2014, EB concluded its review of the WHISTLEBLOWER's complaint and forwarded its report to the OIG. EB's findings indicate that there is a "larger, ongoing management conflict between WHISTLEBLOWER and "EB management in and in DC have been actively working to resolve this conflict."
Conclusion:
OIG has reviewed EB's response and based on its evaluation, finds the allegations are unfounded and no additional action is warranted. EB management is aware of the situation between management and staff in the office and is attempting to take proactive steps to mitigate and abate the situation to the satisfaction of the WHISTLEBLOWER, while supporting the mission of EB. Further steps and actions should be address by Labor Relations.
Recommendation:
It is recommended that this case be closed out without further investigation.

Page 1, Enforcement Bureau Response to Office of Inspector General Concerning Grievance filed by Whistleblower

Case Number:

OIG-I-14-0020

Case Title:

Gross Mismanagement And Gross Incompetence By

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UNITED STATES GOVERNMENT FEDERAL COMMUNICATIONS COMMISSION OFFICE OF INSPECTOR GENERAL

# **MEMORANDUM**

DATE: March 26, 2014

TO:	Bureau Chief Public Safety and Homeland
Security Bureau,	Acting Chief Human Capital Officer
FROM: David L. Hunt,	Inspector General
SUBJECT:	De la companya della companya della companya de la companya della

Attached hereto, and forwarded with my approval, is a memorandum concluding the Office of Inspector General's inquiry into the above-captioned matter.

Attachment

### UNITED STATES GOVERNMENT FEDERAL COMMUNCIATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



# **MEMORANDUM**

DATE: March 26, 2	014	
TO: David L. Hun	t, Inspector General	
CC: Do	eputy Inspector General	*
FROM: Forensics Investigator	r, Assistant Ins	Computer
SUBJECT:		
Overview		
	, Chief of the Operations and E ublic Safety and Homeland Security Bureau (P stigations and reported possible computer misus	SHSB), contacted the
his employees. On M	farch 15, 2014, the OIG Computer Forensics In additional information related to the allegation, the direct supervisor for the person sus	ivestigator contacted s. suggested
On March 18, 2014, ti	he Computer Forensics Investigator spoke with	about the
allegations.	provided an overview of the systems of the un	operated at PSHSB's facility
	workstations used in the facility are not	built on the standard FCC
baseline image. shared workstation to	further explained that employees access the FCC network for Internet access an	use a shared account on a d to check Outlook email.
ase Number:	Case Title:	
IG-I-14-0018		

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REPO	ORT OF INVESTIGATION (continuation sheet)
Lastly, expla , is a pro 2014. Based on the alle	ccess the FCC network for Internet access and to check Outlook email.  ained that the employee suspected of computer misuse, bationary employee and that the probationary period ends on April 7, egations, OIG initiated an investigation of the computer to view  used a shared FCC computer to view
Our investigation found pornographic material i security.	d evidence that used an FCC computer to view in violation of the Commission's directive and policies governing cyber
Investigation	
To investigate this matt	ter, OIG investigators performed the following steps:
OIG received to	workstation located in PSHSB's facility in workstation located in PS
of 7:00 am and	eviewed Blue Coat firewall log for the period 3/8/2014 between the hours 3:00 pm for client IP = 4.5 d web application = "YouTube."
	eviewed event logs from the workstation for the 3/12 at 2:04 pm through 3/14/14 at 3:34 pm.
	eviewed the employee sign in log for the Center for the March 2014 sly marked "Mar 2012").
<ol> <li>Obtained remote and performed a</li> </ol>	workstation using EnCase Enterprise a limited scope forensic examination of the workstation.
Finding: Prohibited U	se of Government Equipment (Desktop Computer)
Our investigation found pornographic material i security.	d evidence that used an FCC computer to view in violation of the Commission's directive and policies governing cyber
umber: -14-0018	Case Title:

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FCC Directive FCCINST 1479.4, entitled "FCC Cyber Security Program" and effective May 1, 2011, establishes policy and assigns responsibilities for assuring optimal levels of protection required for FCC data and information systems. Section 7.12 of the directive, entitled "Authorized Network/Workstation System Users", states that Users must:

- Read, sign indicating acceptance of, and comply with the FCC Computer System User Rules of Behavior;
- Use FCC information system resources only for authorized FCC business purposes, except as provided by the FCC's limited personal use policy;
- · Be aware of their responsibilities to comply with this directive;

The Commission's Cyber Security Policy, version 3.5 promulgated by the Office of the Managing Director and effective June 20, 2013, establishes the security policies, consistent with Federal regulations, mandates, and directives for the protection of FCC data and information systems using a risk-based approach. Section 2.0.2 of the Cyber Security Policy, entitled "Broad Organizational Policies", states the following:

- Staff must adhere to the security policies contained in FCCINST 1479.4, this policy document, and the FCC Computer System User Rules of Behavior (FCC Form A-201).
- Staff using FCC information systems or accounts must not participate in unethical, illegal
  or inappropriate activities such as: for-profit commercial activities, pirating software,
  stealing passwords, stealing credit card numbers, and viewing/exchanging inappropriate
  written or graphic material (e.g., pornography).

Section 2.8 of the Cyber Security Policy, entitled "Policy Violation and Disciplinary Action", states that "Cyber security-related violations are addressed in the Standards of Ethical Conduct for Employees of the Executive Branch (5 CFR Part 2635); FCC employees may be subject to criminal, civil, or disciplinary action for failure to comply with the FCC security policy."

Section 2.11 of the Cyber Security Policy, entitled "Internet Usage", states that "You must not use the Internet to view or download pornography."

FCC Form A-201, entitled "FCC Computer System User Rules of Behavior" revised in January 2006, states that "Use of all computer resources, including personal computers, laptops, all parts

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REP	ORT OF INVESTIGATION (continuation sheet)
authorized purposes or	communication lines, and computer facilities are restricted to FCC- aly. A copy of FCC Form A-201 signed by on April 8, tachment #1 to this Report of Investigation.
files from the PSHSB	y screenshots from the workstation and employee facility. In addition, the Computer Forensics Investigator obtained workstation and extracted and reviewed Mozilla
The employee sign in I and pm) on March 8, 2014	og from the facility in shows that were in the facility during the day shift (7:00 am to 3:30 (the date of the alleged activity).
7:00:01 am EST. The w w Internet and Outlook)	ook mailbox for the account on March 8, 2014 at log also shows that no other Outlook mailboxes were accessed from the orkstation on March 8, 2014. The Security Event Log for the orkstation (the other workstation used by employees to access the shows that the workstation was used to access the Outlook mailbox for March 8, 2014 at 7:04:09 am EST. The Computer Forensics Investigator acce that used the
from the  contain pornography be pornographic material, the FCC network to na Investigator was able to video file and took screen.	workstation showed that the Mozilla Firefox history file obtained workstation showed that the Mozilla Firefox browser on the orkstation was used to access eighteen (18) webpages that appear to ased on the title of the webpage. To determine if the webpages contained the Computer Forensics Investigator used a workstation not connected to vigate to the webpages. For those webpages that the Computer Forensics of access, the Computer Forensics Investigator briefly previewed the eenshots showing video content. The detailed results of the examination ascreenshots showing video content are included in the Appendix to this
contain pornographic mater	Investigator was not able to access all eighteen (18) of the video files that appear to rial. Some of the video files were marked private and others had been removed from les can only be seen by the person uploading the file and those persons designated by the
Number:	Case Title:

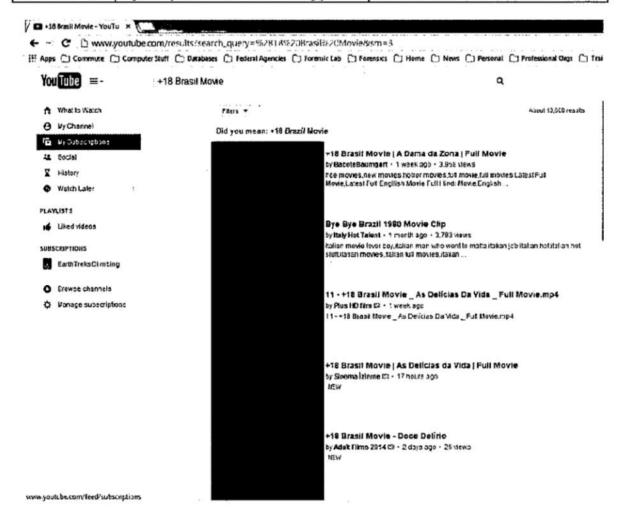
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	REPORT OF INVESTIGATION (continuation sheet)
Report of Inves	tigation.
browser history the March 8, 2014 Computer Forer conclusively tha Computer Forer	workstation was used to access a Yahoo Mail account four (4) times on. The account name associated with the Yahoo Mail account is at this Yahoo Mail account is associated with the Yahoo Mail account is associated with the Yahoo Mail account four (4) times on the maics Investigator did not subpoen account information from Yahoo to determine at this Yahoo Mail account is associated with the Yahoo Mail account is associated with the Mail account is associated w
Conclusion	
	on found evidence that used an FCC computer to view naterial in violation of the Commission's directive and policies governing cyber
Recommendati	<u>ions</u>
Attachment	4
Attachment #1	FCC Computer System User Rules of Behavior signed by
. <del></del>	FCC Computer System User Rules of Behavior signed by
Attachment #1	FCC Computer System User Rules of Behavior signed by
Attachment #1	FCC Computer System User Rules of Behavior signed by
Attachment #1	FCC Computer System User Rules of Behavior signed by
Attachment #1	FCC Computer System User Rules of Behavior signed by
Attachment #1 1 April 8, 2013	FCC Computer System User Rules of Behavior signed by on on one one Email account was accessed at 07:07 hours, 09:34 hours, 11:47 hours, and 13:06 hours on

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Appendix - Detailed results of the examination of webpages with screenshots showing video content

Date/Time	Webpage	Name
3/8/2014 7:42:22 AM	http://www.youtube.com/watch?v=XmIN-SKzgQo	►+18 Brasil Movie - Doce Delirio - YouTube



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Date/Time	Webpage	Name
3/8/2014 9:47:19 AM	http://www.youtube.com/watch?v=5f8YvtgNtY	► Playboy Swimwear Fashion Show - Miami Beach - YouTube

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Date/Time	Webpage	Name
3/8/2014 9:47:35 AM	http://www.youtube.com/watch?v=0tS9I-oOUJ8	➤ TOPLESS MODEL SHOOT - YouTube

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OIG-I-14-0018		
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Date/Time	Webpage	Name
3/8/2014 9:49:38 AM	http://www.youtube.com/watch?v=I8RJuf6yb2c	Sexy Bikini Girls! 'Mexico' - YouTube



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Date/Time	Webpage	Name
3/8/2014 9:51:42 AM	http://www.youtube.com/watch?v=g-COifO1shk	► Happy Boob Year 20101 - YouTube

Figure Happy Book Year 20104 - x

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3/8/2014 9:51:54 AM	http://www.youtube.com/watch?v=3KkX54IGZoA	<ul> <li>phim sex chồng đi vắng vợ ở nhà một mình ngoại</li> </ul>
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Date/Time	Webpage	Name
3/8/2014 10:40:32 AM	http://www.youtube.com/watch?v=LqrTYafxsbM	Mil Sexos Tiene La Noche Pelicula Completa +18 -
		YouTube

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Date/Time	Webpage	Name
3/8/2014 10:43:25 AM	http://www.youtube.com/watch?v=V6ZFJC9KGbA	► +18 Brasil Movie   A Dama da Zona   Full Movie -
		YouTube

10.41	ube.com/results?search_query=%2818%20 mputerStuff	Forensic Lab   Forensics   Home   News   Personal   Professional Orgs
fou Tube =-	+18 Brasil Movie	j. <b>Q</b>
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Date/Time	Webpage	Name
3/8/2014 10:57:48 AM	http://www.youtube.com/watch?v=MadWW1KYGUI	➤ Swedish Fly Girls (1971) Full Movie 17+ - YouTube

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Date/Time	Webpage	Name
3/8/2014 11:10:27 AM	http://www.youtube.com/watch?v=076YTYe4g-l	➤ Reformatório das Depravadas   Full Movie - YouTube

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3/8/2014 11:10:50 AM	http://www.youtube.com/watch?v=krsuYeO8gXM	Argentina Movie - Las guachas - YouTube

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Date/Time	Webpage	Name
3/8/2014 11:12:40 AM	http://www.youtube.com/watch?v=JBz-ab-BCPg	▶ USA Movie - Confessions of a Young American
		Housewife - YouTube

You Tube	usa movie - confessions of a young american housewife	٩	Uplied Q
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# User Rules of Behavior

#### POLICY FOR USE OF COMPUTER RESOURCES.

As an employee or contractor of the Federal Communications Commission (FCC), you are required to be aware of, and comply with the FCC's policy on usage and security of computer resources, per OMB Circular A-130. Appendix III. Use of this system is for FCC authorized purposes only. Any other use may be misuse of Government property in violation of Federal regulations. All information in this system is subject to access by authorized FCC personnel at any time. Individual users have no privacy interest in such information.

#### YOU ARE RESPONSIBLE FOR ALL ACTIONS PERFORMED WITH YOUR PERSONAL USER ID.

- . UserIDs and passwords are for your individual use only, and are confidential FCC information.
- Your UserID and password must be used solely to access computer resources for the performance of your official FCC job functions. (Refer to 5 CFR Part 2635, "Standards of Ethical Conduct for Employees of the Executive Branch.")

#### POLICY, STANDARDS, AND PROCEDURES MUST BE FOLLOWED.

- Use of all computer resources, including personal computers, laptops, all parts of the FCC Network, communication lines, and computing facilities are restricted to FCC-authorized purposes only.
- You must be aware of, and abide by the "Computer Fraud and Abuse Act of 1986" (Public Law 99-474), the civil and criminal penalties of the Privacy Act, the Trade Secrets Act (18 U.S.C. 1905), and other Federal Regulations applying to unauthorized use of FCC files, records, and data. Training will be provided to educate you about your responsibilities under these statutes.
- Be aware that all computer resources assigned, controlled, accessed, and maintained by FCC employee and contractor personnel are subject to periodic test, review, and audit.

#### ACCESS TO INFORMATION MUST BE CONTROLLED.

- Access only the information for which you are authorized, and have "need to know/access."
- Do not leave computers logged on and unattended. Log off, use "lock workstation" feature, or use access control software (i.e., Screen Saver with password) during unattended use.
- If you know that a person, other than yourself, has used or is using your userID, you must report the incident
  immediately to your supervisor and the Computer Security Officer.
- Take steps necessary to maintain security of computer files and reports containing FCC information.

#### YOU ARE RESPONSIBLE FOR THE PROPER USE OF YOUR COMPUTER RESOURCES.

- Only use FCC-approved software, and comply with vendor software license agreements.
- Back up your programs and data on a regular basis, and do not store sensitive or mission-critical data on your PC's hard drive.
- All FCC computer resources, including hardware, software, programs, files, paper reports, and data are the sole
  property of the FCC.

USER CERTIFICATION	
I certify that I have read the above statements, for	ully understand my responsibilities, and agree to comply.
I recognize that any violation of the requirement	te indicated above may be cause for discininary actions
r recognize that any violation of the requirement	ts indicated above may be cause for disciplinary actions.
Name (please print):	Burenu Office: PS 45 3

Return Form to: TW-C417

### UNITED STATES GOVERNMENT FEDERAL COMMUNCIATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



# **MEMORANDUM**

DATE: April 28, 2014	
TO: David L. Hunt, Ins	pector General, Federal Communications Commission
CC: Deputy	Inspector General, Federal Communications Commission
	assistant Inspector General for Investigations, , Investigator, r Forensics Investigator
SUBJECT:	, <b></b>
Background	
the Office of Inspector (	written statement was provided, by a person who requested anonymity, to General in which the writer outlines various allegations concerning six (6) the FCC Reference Information Center. The allegations included:
1. "Sleeping at their res	pective desks"
<ol><li>"No to minimal work tending to plants located</li></ol>	production (with evidently, no accountability) with the only exception of d on the window sill."
3. "Arguing with one ar	other and the use foul language."
4. "Constantly printing	personal items of interest."
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5. "Using the phones of others and at the RIC counter to make personal calls to creditors, etc."
6. "Falsifying time."
7. "Selling of products i.e. Avon, Bootleg DVDs, Clothing, Perfume, etc."
8. "Sitting together in chairs and looking out the window."
9. "Talking to the Guard"
(GS-11) is alleged to have committed time and attendance fraud by working fewer hours than tour of duty required, and spending considerable time while on official duty away from work area, copying numerous personal documents and talking and arguing on the phorfor long periods of time. The writer observed a general lack of any FCC-related work performed by, or work product produced by
(GS-9) is alleged to often sleeping in her chair, selling Avon products and staring of the window. The writer observed a general lack of any FCC-related work performed by, or work product produced by
(GS-12) is alleged to never do anything other than tending to the plants on the

(GS-10) is alleged to travel back and forth to the lunch room and "hang-out" at the guard's station. The writer observed on at least one occasion that stayed at the guard station for the entire guard shift. The writer observed a general lack of any FCC-related work performed by

The 6<sup>th</sup> person named in the statement is (GS-11) who was the subject of a separate investigation that has since been forwarded to the Bureau.

window and collecting personal items from the printer as well as staring out the window.

desk, play computer games or argue on the phone. will frequent the Resource Information Center to discuss topics of interest with other employees and does not appear to perform any

### Time and Attendance Rules

FCC-related work.

5 USC § 6101 - Basic 40-hour workweek; work schedules; regulations

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- (a) (1) For the purpose of this subsection, "employee" includes an employee of the government of the District of Columbia and an employee whose pay is fixed and adjusted from time to time under section 5343 or 5349 of this title, or by a wage board or similar administrative authority serving the same purpose, but does not include an employee or individual excluded from the definition of employee in section 5541 (2) of this title, except as specifically provided under this paragraph.
- (3) Except when the head of an Executive agency, a military department, or of the government of the District of Columbia determines that his organization would be seriously handicapped in carrying out its functions or that costs would be substantially increased, he shall provide, with respect to each employee in his organization, that—
  - (A) assignments to tours of duty are scheduled in advance over periods of not less than 1 week;
  - (B) the basic 40-hour workweek is scheduled on 5 days, Monday through Friday when possible, and the 2 days outside the basic workweek are consecutive;
  - (C) the working hours in each day in the basic workweek are the same;
  - (D) the basic non-overtime workday may not exceed 8 hours;
  - (E) the occurrence of holidays may not affect the designation of the basic workweek; and
  - (F) breaks in working hours of more than 1 hour may not be scheduled in a basic workday.

### 5 USC Chapter 63, Subchapter I - Annual and Sick Leave

### 5 USC § 6302 - General provisions

(a) The days of leave provided by this subchapter are days on which an employee would otherwise work and receive pay and are exclusive of holidays and non-workdays established by Federal statute, Executive order, or administrative order.

According to the Federal Communications Commission's <a href="Employee Handbook">Employee Handbook</a>, page 16, "Tours of duty will be established by the supervisor to cover an eight and one-half hour period, including lunch, and will begin between 7:00 a.m. and 10:00 a.m. and end between 3:30 p.m. and 6:30 p.m."

## Findings: Time and Attendance Issues

http://intranet.fcc.gov/docs/omd/hrm/employee_handbook/OMDEmployeeHandbook.pdf		
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	reviewed for 2014, which for this sp	and April 8, 2014 Building Access Control Records were obtained and covering the period from October 27, 2013 through April 7, pecific review, equaled 83 days of badge data. This review showed that total of 27.45 hours that can be attributed to leaving before regular	
	payroll office were obta spreadsheet (attachmen	and April 8, 2014 Time and Attendance (T&A) records from the FCC tained and reviewed for covering the same period. An except 1) was created showing arrivals and departures from the FCC as well as any leave taken during the period reviewed. The review did not request leave for the 27.45 hours that worked less than	l
	Findings:	: Inappropriate Activities During Official Tour Of Duty	
	serious, are more appro managers are best posit	her alleged activities it has been determined that those issues, while opriately addressed by Bureau Management, in the first instances, as tioned to observe, and evaluate their employees' on- the- job performancemedial action if necessary.	nce
	Conclusion	on:	
9	reasonable to conclude official tour of duty	y. However the other claims of inappropriate activity while on official ld be considered by Bureau management with appropriate action taken a	
	,	, Findings:	
	more appropriately add	eged activities, it has been determined that those issues, while serious, a dressed by Bureau Management, in the first instances, as managers are that and evaluate their employees' on- the- job performance and take ction if necessary.	
Case N	ban	Case Title:	
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## Recommendations

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OIG-1-14-0024

### UNITED STATES GOVERNMENT FEDERAL COMMUNICATIONS COMMISSION OFFICE OF INSPECTOR GENERAL

# **MEMORANDUM**

DATE	: August 27, 2014
TO:	David L. Hunt, Inspector General
CC:	, Deputy Inspector General
FROM Forens	I: , Assistant Inspector General for Investigations, , Computer ics Investigator
	ECT: FCC , Violation of 5 C.F.R § 2635.704 (Use of nment Property)
Backg	round of Investigation
	il 2014, the Office of Inspector General received allegations that  , was using the Commission's computer network to m work related to several outside tax and accounting businesses.
Scope	of Investigation
networ	ejective of this investigation was to determine if used the Commission's computer of the to perform work related to several outside tax and accounting businesses. To conduct restigation, FCC OIG investigators performed the following steps.
1.	Obtained and reviewed FCC Directive FCCINST 1479.4, entitled "FCC Cyber Security Program" and effective May 1, 2011. This Directive establishes policy and assigns
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responsibilities for assuring optimal levels of protection required for FCC data and information systems.

- Obtained and reviewed the Commission's Cyber Security Policy, version 3.5
  promulgated by the Office of the Managing Director and effective June 20, 2013. This
  policy establishes the security policies, consistent with Federal regulations, mandates,
  and directives for the protection of FCC data and information systems using a risk-based
  approach.
- Obtained and reviewed FCC Form A-201, entitled "FCC Computer System User Rules of Behavior" revised in January 2006.
- 4. Obtained and reviewed 's FCC Outlook Mailbox.
- Obtained and reviewed 's network share.

#### Conclusions:

Our investigation did not substantiate the allegations. Specifically, we did not find any evidence that used the Commission's computer network to perform work related to several outside tax and accounting businesses. In fact, we found correspondence between and the Office of General Counsel (OGC) that demonstrates an effort of spart to ensure that there is no conflict of interest related to work for the outside businesses. Further, we conducted a keyword search of the digital evidence using the names of the outside businesses and did not identify any relevant email correspondence, Microsoft Office documents, Excel Spreadsheets, or any other files.

#### Recommendations

Based on our findings, we would recommend no further investigation into this issue at this time.

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OIG-I-14-0024	

### UNITED STATES GOVERNMENT FEDERAL COMMUNICATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



Case Number:

OIG-1-14-0028

# **MEMORANDUM**

DATE: August 18, 2014
TO: David L. Hunt, Inspector General
CC: Deputy Inspector General
FROM: Assistant Inspector General for Investigations, Computer Forensics Investigator, Investigator
SUBJECT: FCC Employee , Prohibited Use of Government Issued Credit Card-
Background of Investigation
On June 18, 2014 , Labor Relations, called , AIGI, and informed that office had been working on a case involving . Subsequently had been informed by agency program coordinator for travel, Financial Operations that a notification was sent by J.P. Morgan/Chase Bank to the FCC indicating "possible suspicious activity" on a government travel card issued to , International Bureau. On June 19, 2014, FCC OIG initiated a preliminary
investigation
Scope of Investigation

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Case Title:

#### FCC OIG staff conducted interviews and reviewed and analyzed relevant materials as detailed below. Interview of On June 19, 2014 a telephone interview was conducted with Wednesday June 11, 2014, received an email from the J.P. Morgan/Chase fraud section indicating a possible fraud alert for the travel card belonging to FCC employee According to J.P. Morgan/Chase three (3) cash advances were taken using the travel card on June 3, 2014 and June 4 2014 for a total amount of \$480.11. The travel card was deactivated on June 5, 2014. According to J.P. Morgan/Chase will not be pursing this issue as a fraud case as it appears to be a case of "user misuse". sent an email to After receiving the fraud alert 's supervisor , Assistant Bureau Chief for Management - IB, explaining the report of suspicious activity on the card and asking to call . To date responded to 's request. who confirmed that contacted official travel and should not be using travel card. further confirmed that the bureau is currently working with the FCC Labor Relations office in regard to issues they are has not been in the office in recent weeks. and indicated 's J.P. Morgan/Chase travel card statement and voluntarily provided a copy of spreadsheet (attached) showing attempted use of the card. Interview of Bureau, is the Federal Communications Commission. Since approximately January 2014 along with , supervisor to has been working with the FCC's Office of Labor Relations has been listed as AWOL regarding issues with . According to intermittently since January 2014. is currently on administrative leave and is not being advised that allowed into the building, due to a possible medical condition, and is being required to bring in a doctor's note before will be allowed to come back to work. is not on official government travel and that confirmed that has not responded to attempts to contact regarding the suspicious charges on

REPORT OF INVESTIGATION (continuation sheet)

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travel card.

## REPORT OF INVESTIGATION (continuation sheet) Several attempts were made to contact J.P. Morgan/Chase fraud department in an effort to determine if CCTV footage from any of the locations at which withdrawals were made would be available for review. No response was received from J.P. Morgan/Chase. Additionally an attempt to contact by telephone was made but no response was received from Conclusions: along with a review of the Based on the information provided by and travel card information and spreadsheet it appears that may have used the card without authorization. However there is no monetary loss to the government as the employee is responsible for the debt and the card has been cancelled eliminating any future possibility that the card can be used. It appears that "s management is dealing with other employment and can include the misuse of the travel card in any action related issues concerning they deem warranted. Recommendations It is recommended that Attachments

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### UNITED STATES GOVERNMENT FEDERAL COMMUNICATIONS COMMISSION OFFICE OF INSPECTOR GENERAL

# **MEMORANDUM**

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REPORT OF INVESTIGATION (continua
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#### Scope of Investigation

The objective of this investigation was to determine if used used the Commission's computer network to engage in "partisan political activity" in violation of the Hatch Act and Commission policies and directives. To conduct the investigation, FCC OIG investigators performed the following steps.

- Obtained and reviewed the Hatch Act as contained in 5 U.S.C. §§ 7321-7326.
- Obtained and reviewed the FCC Office of General Counsel (OGC) ETHICSgram from October 2011 addressing the Hatch Act.
- Obtained and reviewed FCC Directive FCCINST 1479.4, entitled "FCC Cyber Security Program" and effective May 1, 2011. This Directive establishes policy and assigns responsibilities for assuring optimal levels of protection required for FCC data and information systems.
- 4. Obtained and reviewed the Commission's Cyber Security Policy, version 3.5 promulgated by the Office of the Managing Director and effective June 20, 2013. This policy establishes the security policies, consistent with Federal regulations, mandates, and directives for the protection of FCC data and information systems using a risk-based approach.
- Obtained and reviewed FCC Form A-201, entitled "FCC Computer System User Rules of Behavior" revised in January 2006.
- 6. Obtained and reviewed 's FCC Outlook Mailbox.

#### Conclusions:

Our investigation did not substantiate the allegations. We found one email message that include
a link to a fundraising page for that received from the campaign.
responded to that email by requesting that work email address be removed from the site. We
found several email messages from to FCC colleagues that included links to articles
about the campaign. However, we do not believe that this activity (either using the
Commission's network to search for articles on the campaign or forwarding links to these
articles) violates the Hatch Act or the Commission's personal use policy. Thus, we did not find
evidence that sent any email message that could be construed as violating the Hatch Act
evidence that sent any email message that could be construed as violating the Hatch Act

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(e.g., soliciting con in political activity	ntributions, allowing official title to be used in fund raising activities, engaging y, etc.).
We shared our con- General Counsel (C	
Recommendation	<u>is</u>
Based on our finding	ngs, we would recommend no further investigation into this issue at this time.

OIG-I-14-0029

### UNITED STATES GOVERNMENT FEDERAL COMMUNCIATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



# **MEMORANDUM**

TO: David L. Hunt, I	Inspector General, Federal Communications Commission	
CC: Dep	uty Inspector General, Federal Communications Commission	
FROM: Investigator	, Acting Assistant Inspector General for Investigations,	
SUBJECT:	(FCC Employee Time and Attendance)	
DATE: September	8, 2014	
Background An anonymous allega OIG, alleging that during despite the fact that	According to currently maintains a "high leave balance" was not at work for approximately three (3) months.	
<b>Findings</b>		
completed covering t control record show t	attendance records as well as building access control badge records were the period from September 26, 2013 to December 31, 2013. The access that the period is badge was used a total of 17 times in the above stated period. Sectivity from September 22, 2013 through December 31, 2014 except for	
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REPORT OF INVESTIGATION (continuation sheet)
two days in November. The time and attendance records show that used a total of 474 hours of approved leave in the period using a combination of annual leave (176 hours), sick leave (146 hours) and time-off award leave (152hours).
It should be noted that for the 17 days of badge activity found, did not complete tour of duty by 17 hours and 33 minutes. (See attached excel spreadsheet)
Conclusion
Based upon the time and attendance records reviewed, it is reasonable to conclude that appropriately followed the rules governing leave. Thus, the allegation of preferential treatment is without merit. However, based on the access control records, it appears that did not complete official tour of duty in the period under review.
Recommendations
Based on our findings,

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### UNITED STATES GOVERNMENT FEDERAL COMMUNCIATIONS COMMISSION OFFICE OF INSPECTOR GENERAL



# **MEMORANDUM**

DATE: June 30, 2014	*
TO: David L. Hunt, Inspector General, Federal Communication	ns Commission
CC: Deputy Inspector General, Federal Communic	eations Commission
FROM: , Assistant Inspector General for Investiga	, Investigator
SUBJECT:	
	AND TO A STREET A STREET

### Background

On April 6, 2014 a written statement was provided to the Office of Inspector General Hotline in which the writer, a former Commission employee, outlines various allegations involving what feels are "serious management problem[s] at the FCC dealing with excessive and unreasonable delays in regulatory actions that address new sources of spectrum interference" and ask the Office of Inspector General to investigate "why [the] FCC has been so slow in resolving serious problems with interservice radio interference" in two rulemaking proceedings.

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Findings	
On April 9, 2014 a redacted copy of the letter was and A response was requested within 60 days.	forwarded by to asking for their assessment of the allegations.
On June 11, 2014 a response was received from Enforcement Bureau. The response indicated that a Office of Engineering and Technology and Wirele complaint and provided the following:	

At this time management believes no specific action by the FCC is needed to address the complaint. The complaint alleges a number of harms to consumers and industry as the result of two rulemaking proceedings; however, it provides no substantiated facts to support those allegations, nor does it provide any evidence of waste, fraud or abuse by Commission employees involved in this rulemaking.

In any event, the Commission acted appropriately in both proceedings in balancing the effects of specific actions on licensees, manufacturers and the public. Specifically, the complaint does not accurately reflect the situation regarding signal boosters as it evolved over time. CTIA submitted a white paper detailing several specific interference events that were investigated by carriers and found to be attributable to non-compliant equipment. At the same time, the Enforcement Bureau, working with CTIA, established a hotline for any additional interference complaints that were investigated and resolved as the Commission became aware. All of the instances of interference were found to be the result of equipment not authorized by carriers or non-compliant equipment.

Subsequently, in response to Petitions from the industry, the Commission opened a rulemaking proceeding to craft a set of rules that would provide for much needed signal boosters to provide service to rural areas while also protecting the wireless networks from interference. This proved to be a very contentious and complex undertaking. In seeking solutions, the Commission engaged all parties, which ultimately resulted in a collaborative process to resolve the issues to all parties' satisfaction. Experience has shown that such a process may be lengthy, but ultimately yields the best result and generally takes less time as it minimizes the potential for reconsideration petitions and court appeals.

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### Conclusion

Based on the information contained in the response from the Bureaus involved with the issue it appears that prudent, appropriate measures were taken to deal with, and ultimately resolve, the complex policy and technical issues that were raised in the complaint.

### Recommendation

It is recommended that no further action be taken in this case.

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